



DISPOSITIF D'APPUI
À LA COORDINATION

CHARENTE

Dispositif d'Appui à la Coordination Charente



What is a coordination and support structure?



The **DAC Charente** (Dispositif d'appui à la coordination in French) is a structure which supports coordination in **Charente**. It helps coordinate your healthcare pathway and preserve your autonomy.

The DAC Charente gives you an individualised support, to:

- Inform you
- Evaluate your needs
- Support your relatives and carers
- Offer you the best solutions



This structure is financed by the **ARS** "Regional Health Agency" from the region Nouvelle-Aquitaine

What can the DAC offer you?



A detailed
evaluation of
your health
needs

You have difficulties
to take care of yourself,
organise your medical
appointments, prepare
your meals, wash
yourself...

Personalised
help around you

A care
pathway with
professionals

Your relatives
need help, information
or support...



You need help
to find or to communicate
with medical
professionals...

A support
regarding your
health or social
procedures

You need a support
back home after a
hospitalisation or if you have to
move to a new place...

A permanent
connection with
your doctor and
medical
professionals

How does the DAC work?

Our team comprises **healthcare pathways' coordinators**. One of them will be your chosen intermediary.

We work with your **doctor** and are in touch with the **professionals** around you (doctors, nurses, pharmacists, physiotherapists, social workers...).

We can organise conciliation meetings and elaborate a **personalised health coordination plan** with you and your relatives.



Professionals will share useful pieces of information to organise your health pathway. They will use the computer network **Paaco-Globule** to communicate.

At any moment you can refuse the sharing of your medical data.

You will receive a health care number (INS). **We need your ID to get it.**

How does the support take place?

The support and care only take place if you agree to it

To really well understand your personal situation we communicate **with your close family and the professionals around you.**

According to your needs, we call you and can also come to your house.

We will give you different suggestions **and you will decide what you prefer.**

We will support you for the time you need, according to the evolution of your situation. **You can stop the procedure at any moment.**

How to contact the DAC?

Monday to Friday, from 9 AM to 5 PM

Only one phone number



0809 109 109

price of a local call

Free service

Avec le soutien



Website : www.dac-16.fr

Professionals all over the department to help you

contact@dac-16.fr

